

Handling of suspected case of COVID-19 infection

If a suspected case is identified, the following measures should be adopted:

- 1. The hotel calls the doctor with whom is cooperating with
- 2. If the patient is in urgent need of hospitalization, gets transferred to the relevant health unit
- 3. If the patient has a mild clinical picture, a sample is obtained from the physician for laboratory confirmation
- 4. If the incident is assessed as a possible case by the doctor, the health manager of the hotel, **Spiros Trachanis** is informed and communicates directly with EODY on the telephone numbers 2105212054 and 1135, in order to state the suspected case
- 5. The patient with a mild clinical picture remains in his room until the results of the COVID-19 test, are announced
- 6. While the patient is waiting for the results, the entrance of the staff to the roomis avoided if there is no significant reason
- 7. The doctor and staff of the hotel who will enter the room of the suspected case later, must use personal protective measures (masks, glasses, waterproof disposable robes) The same must be done by the staff that will clean the room after.
- 8. If the guest is confirmed as a COVID-19 case, gets transferred to the special quarantine hotel and later to a health unit which accommodates patients with COVID19
- 9. The patient is transported with individual protection measures (simple surgery mask) and private mean of transport
- 10. If there is a relative of the patient who wishes to accompany him in order to take care of him, should be given a simple surgical mask and is advised to wash carefully his hands every time he touches the patient's clothes and stuff
- 11. The contact details of the patients' relatives must always be available to the hotelin case needed
- 12. The protection equipment used, must be discarded and no more used in any case
- 13. After disposing the protective equipment, hands must be thoroughly washed with water & soap